



**METRO GLASS LLC**  
PROFESSIONAL MOBILE AUTO GLASS SERVICE

**Phone:** 601-345-4029

**Fax:** 601-435-8001

**Email:** [service.metroglass@gmail.com](mailto:service.metroglass@gmail.com)

## GLASS REPLACEMENT WARRANTY

All glass replacement is guaranteed for the life of the vehicle, which includes and covers wind noise and water leaks. Exclusions include problems which occur as a result of auto collision, damage, rust deterioration, or dry-rot. Warranty coverage is lifetime (except when ownership changes; receipt must be presented). Warranty does not cover damage done to glass after replacement is complete.

**Wind noise/water leaks:** If you are having wind noise then you will most likely have a water leak and vice versa. Should this occur, contact us immediately and we will put you down for next availability. Receipt must be presented. Do note that some wind noise is standard when driving at high speeds. Most people never notice the noise until a windshield is changed out and they are "looking for an issue."

**Damage pre-replacement/rust:** If your vehicle's frame was damaged prior to replacement of glass then all warranty will be VOIDED immediately and notice will be given at time of install and marked on receipt as "Warranty VOIDED". Should rust be discovered on your vehicle (in the area the glass sits) we will remove the rust to the best of our ability in the area directly underneath the glass, photos will be taken and the event will be documented, the owner will be notified and shown photos of the rust on their vehicle at close of sale.

**Loose Trim Pieces/Dry-rot:** Vehicles which sit outside in the sun are prone to damage from the sun in the form of dry-rot. Age is another considering factor to trim clips. Should a trim clip or trim piece break during replacement the customer will be notified. New replacement parts can be purchased at customers' cost. **It is not the responsibility of Metro Glass LLC to replace clips or trim pieces that are damaged due to dry-rot.** If a customer notices a loose trim piece, they should secure the trim piece and park the vehicle immediately and contact us or risk losing/causing damage to the vehicle.

## ADAS DISCLAIMER

At the time of this install, Metro Glass LLC does not provide recalibration of ADAS features. All customers will be notified before installation and required to sign the disclaimer after replacement of a windshield.

**Metro Glass LLC does not warranty or guarantee the proper function of any sensor that was removed during glass replacement.** Customers with vehicles equipped with a forward-facing camera are responsible to confirm the proper operation of the sensors or to have recalibrated by an authorized individual any malfunctioning sensor after replacement of the front windshield. **The customer is fully responsible for having this recalibration performed and ADAS features may not function properly until done so.**